



STREAMLINE

SUSAN GOERTZ

STREAMLINE TAX SOLUTIONS | PRESIDENT & CHIEF OPERATING OFFICER

Susan has been the President and COO of Streamline Tax Solutions, L.P. since 2011, responsible for helping Streamline scale its operations and expand its presence nationally. Susan started her career with Streamline as a Tax Consultant in April 2004 and spent the next seven years becoming an expert in Texas Sales and Use Tax law as well as Comptroller policy and procedure. As a consultant, Susan provided Streamline clients with an array of consulting services and represented many clients before the Comptroller on state tax matters, including audits and administrative hearings. Promoted to President and COO in 2011, Susan is responsible for setting the strategic services roadmap, client relationships and overall business management.

Prior to joining Streamline, Susan studied Accounting at the University of Nebraska - Lincoln and pursued her accounting career as a staff accountant with John M. Corcoran & Associates in Milton, Massachusetts. Eventually moving back to Nebraska, Susan continued her accounting career as a Project Manager for Distribution Management Systems, Inc. in Omaha implementing ERP systems for the Wholesale Building Products Distribution industry. Recruited by one of the largest distributors in the building products industry, Susan found her way to Texas and lead the successful implementation of the DMSI ERP system for a multi-billion dollar company. Furthering her career, Susan became the Vice President of Operations at Intelemedia Communications in Richardson, Texas where she built a team of associates delivering Interactive Voice Response Technology to the pharmaceutical industry. Susan's process development and corporate communications skills were instrumental in Intelemedia's turnaround, growing the company revenues from \$1MM to over \$25MM in under five years.

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